RETURNS/EXCHANGES

We stand behind every product we sell. If you are not absolutely satisfied with your purchase for any reason, we will provide a full refund or in-house credit (including tax where applicable) for merchandise returned within **60 days** of your purchase date. We're sorry, but shipping fees are not refundable. To review our full return policy, please visit www.paulaschoice.com.

First Name	Last Name	REFUNDS
Address		Refunds are issued in the original form of payment for returns within 60 days of purchase - if you are requesting an Exchange, they are processed as store credit. Partial kits will also be refunded as store credit.
E-Mail	Phone	After 60 and up to 180 days, returns/exchanges will be issued as in-house credit. Returns/ exchanges will not be accepted after 180 days
I used a gift card to make	ee this or part of my purchase. RETURNED ITEMS	from purchase date.

QTY.	ITEM NO.	DESCRIPTION	REASON CODE(S)	TOTAL

1 Changed mind 2 Received damaged

3 Didn't like scent

- 5 Didn't like texture
- 6 Didn't like color
- 7 Received wrong item
- 4 Problem with packaging
- 8 Received too late
- -----
- 9 Had reaction (please explain below)
- 10 Other (please explain below)
- 14 Caused breakouts

Comments: _

NEW ITEMS

QTY.	ITEM NO.	DESCRIPTION	TOTAL

For Exchange Balance: \Box Check enclosed \Box Please call me for payment \Box Charge the credit card on file \Box Charge credit card

EXP

EXCHANGES

Once we have received your returned item(s) and the completed returns form, we will begin to process your exchange as a separate order for the new items. If the item(s) requested cost less than the item(s) returned, the difference will be issued as an in-house credit toward a future purchase. You will receive an e-mail confirmation when your exchange is processed.

Note to International Customers: Because duties and taxes are collected by the governing country (and not Paula's Choice) we cannot provide a refund for these expenses.

Note to Canadian Customers: Exchange orders are subject to brokerage fees and taxes.

GENERAL RETURN PROCESS

- 1. Fill out return form.
- 2. Package items for return in any secure box and enclose the completed form.
- Mail item(s) to: Paula's Choice Returns 23215 66th Avenue South, BLDG 1 Kent, WA 98032
- 4. Most returns are processed within 3-5 business days of receipt. You will receive an e-mail confirmation once your return or exchange has been processed.

For questions, please visit our Help Center at paulaschoice.custhelp.com.

PAULA'S CHOICE